

Application Serial No.: 09/773,021  
After Final Amendment and Response to January 12, 2005 Final Office Action

## REMARKS

Claims 1-9 and 11-20 are in the application. Claims 1, 4, 6, 12, 18, 19, and 20 are currently amended; claim 10 is canceled; and claims 2-9, 11, and 13-20 remain unchanged from the original versions thereof.

Claims 1, 4, 12, and 18-20 have been amended to clarify that which Applicant claims. Claim 6 is amended to correct the dependency thereof. No new matter has been added to the application as a result of the current Amendment and Response.

Reconsideration and further examination are respectfully requested.

### Claim Rejections Under 35 USC § 102(e)

Claims 1, 5-7, 11-12, 15, 16, and 18-20 were rejected as being anticipated by U.S. Patent No. 6,189,029 (hereinafter, Fuerst). This rejection is respectfully traversed.

Independent claims 1, 12, 4, 18, 19, and 20 state a method, a computer-implemented method, an apparatus, and a machine-readable medium relating to receiving a first set of travel information including an itinerary and automatically generating after completion of travel associated with the itinerary a feedback request based on a first set of travel information and requesting specific feedback regarding the at least one travel service provider. Support for the current amendments may be found in the specification at least at page 7, lines 12-21.

It is Applicant's belief that claims 1, 12, 18, 19, and 20, as currently amended, are not anticipated by the cited and relied upon Fuerst. It is respectfully submitted that the cited and relied upon Fuerst does not disclose or suggest, at least, the claimed automatically generating, after completion of the itinerary, a feedback request based on a first set of travel information.

Fuerst appears to disclose a survey tool for conducting a survey or poll over the Web. More importantly, Fuerst discloses presenting questions to a user in a survey to "obtain a fare quotation for domestic and international flights" (Fuerst, col. 3, ln. 16-20) or "designed to

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interpret the user's needs." (Fuerst, col. 10, ln. 24-25) In the explicit examples provided by Fuerst, questions are asked of the user (e.g., to determine the user's desired or potential travel plans) and a proposal of available flights that may satisfy the user's desired plans are displayed to the user. (See Fuerst, col. 10, ln. 25-34) That is, the Fuerst survey asks questions regarding the planning of travel, not completed itinerary travel. The Fuerst disclosed surveys are not generated after completion of travel associated with an itinerary (e.g., trip).

Therefore, Applicant respectfully submits that independent claims 1, 12, 18, 19, and 20 are not anticipated by Fuerst under 35 USC 102(e). Also, Fuerst does not suggest generating a feedback request after completion of travel associated with an itinerary. Thus, Applicant respectfully submits that all of the dependent claims 5-7, 11, 15, 16, and 18 are patentable over the cited and relied upon Fuerst for at least the same reasons stated regarding claims 1, 12, 18, 19, and 20.

Accordingly, the reconsideration and withdrawal of the 35 USC 102(e) rejection of claims 1, 5-7, 10-12, 15, 16, and 18-20 are requested, as is the allowance of same.

#### Claim Rejections Under 35 USC § 103(a)

Claims 2-4, 8, 9, 13, 14 and 17 were rejected as being unpatentable over Fuerst as applied to claims 1 and 12 above. This rejection is traversed.

The rejection of claims 2-4, 8, 9, 13, 14, and 17 under 35 USC 103(a) depends on the alleged disclosure of Fuerst as applied to claims 1 and 12. As discussed in detail above, Fuerst does not disclose or suggest that which is claimed in claims 1 and 12. Accordingly, the 35 USC 103(a) rejection of claims 2-4, 8, 9, 13, 14 and 17 that relies upon the alleged disclosure of Fuerst as it relates to claims 1 and 12 is fatally flawed and does not render claims 2-4, 8, 9, 13, 14 and 17 obvious under 35 USC 103(a).

Therefore, the reconsideration and withdrawal of the 35 USC 103(a) rejection of claims 2-4, 8, 9, 13, 14 and 17 are requested, as is the allowance of claims 2-4, 8, 9, 13, 14 and 17.

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## CONCLUSION

Accordingly, Applicants respectfully request allowance of the pending claims. If any issues remain, or if the Examiner has any further suggestions for expediting allowance of the present application, the Examiner is kindly invited to contact the undersigned via telephone at (650) 943-7405.

**PLEASE MAIL CORRESPONDENCE TO:**

Siemens Corporation  
Customer No. 28524  
Attn: Elsa Keller, Legal Administrator  
170 Wood Avenue South  
Iselin, NJ 08830

Respectfully submitted,

*Heather Mueller*  
Heather S. Mueller, Reg. No. 39,033  
Attorney(s) for Applicant(s)  
Telephone: 650-943-7405  
Date: 3/10/05